

Second Year MHA Degree Supplementary Examinations March 2025

**Materials Management & Total Quality Management
(2013 and 2016 Scheme)**

Time: 3 Hours

Total Marks: 100

- *Answer all questions to the point neatly and legibly • Do not leave any blank pages between answers • Indicate the question number correctly for the answer in the margin space*
- *Answer all parts of a single question together • Leave sufficient space between answers*
- *Draw table/diagrams/flow charts wherever necessary*
- *Write section A and section B in separate answer books (32 Pages). Do not mix up questions from section A and section B.*

QP CODE: 226380

Section A – Materials Management

Marks: 50

Essay: (20)

1. Elucidate inventory management with the example of a combined ABC-VED matrix.

Short essay: (10)

2. Give a brief sketch of the different types of stores in a hospital.

Short notes: (4x5 =20)

3. Write a note on classification and codification of materials.
4. Illustrate the process of international purchase with letter of credit
5. Illuminate the purchase process for capital equipment
6. Explain the role of material managers in hospitals.

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Section B- Total Quality Management

Marks: 50

Essay: (20)

1. Elucidate the Structure-Process-Outcome method as a quality assessment method in hospitals.

Short essay: (10)

2. Illuminate statistical quality control and Six-Sigma

Short notes: (4x5=20)

3. Patient safety check lists
4. Medical audit
5. Control charts
6. Benchmarking
